



May 31<sup>st</sup>, 2018

From,  
Christopher Columbus,  
Director – IT & Operations  
Ebix Inc,  
One, Ebix Way  
Johns Creek, GA-30097

To,  
Prakash Mohan,  
Managing Director,  
Mindset Software Technologies

Dear Prakash,

I am writing to thank you for your welcome assistance and your willingness to reach to us regarding the security vulnerability on one of our portal. This helped us to fix the issue and also take appropriate steps to prevent it in future. We want to express our appreciation to the entire team and Mindset Software Technologies

Thanks again.

Sincerely,

A handwritten signature in black ink, appearing to read 'C. Columbus'.

Christopher Columbus  
Director – IT& Operations.