



05/22/2023

Subject: Appreciation for the discovery of a security vulnerability

Dear Members of Mindset Software Technologies,

I hereby express my sincere gratitude and appreciation for the exceptional work accomplished by your team in discovering and informing us about a security vulnerability in our platform/system.

Data security and the protection of our users are paramount to our company, and your expertise and vigilance have greatly contributed to strengthening our security measures.

We acknowledge and admire the professional commitment demonstrated by your team in identifying this vulnerability. Your diligence and attention to detail have enabled us to promptly address this situation, thereby minimizing any potential risk to our users and our company.

We are particularly grateful for your responsible and ethical approach in promptly notifying us of the security flaw upon its discovery, allowing us to take immediate steps to rectify the situation.

We extend our heartfelt thanks to you and underscore the importance of your contribution to our company. Your technical expertise and dedication have been invaluable to us, and we look forward to continuing our collaboration in the future.

Once again, we sincerely thank you for your valuable contribution. Your commitment to security and proactive attitude deserve recognition.

Please accept, dear Members of Mindset Software Technologies, the expression of our deepest gratitude.

Best regards,

Noël Guillaume Technical Manager at Baludik