

To: Mindset Software Technologies

RE: Letter of Appreciation

Dear Mindset Software Technologies Team,

We at Fluke Reliability consider the confidentiality, integrity, and availability (CIA) of our customers' data a core component of our mission. In this regard, we would like to extend our sincere appreciation to the Mindset Software Technologies team for the vulnerabilities they uncovered in one of our SaaS applications. The MISTS team discovered an unexploited, but critical vulnerability that was missed by several top-tier penetration testing teams, and in doing so, helped to ensure the ongoing CIA of the data entrusted to us by our customers.

The MISTS team are true security professionals and a welcome partner to the information security community.

Sincerely,



Matthew Hudon

CISO

Fluke Reliability