



September 6, 2019

Mindset Software Technologies
42, 5th Street Porur Garden, Phase 1
MISTS Building
Chennai - 600095, India

To the Mindset Software Technologies team,

I would like to extend my thanks for your efforts in bringing a misconfigured TELUS website to our attention. Your professionalism and diligence enabled us to quickly investigate and address the issue. Additionally, your helpful disclosure prevented the possibility of any potential exploitation.

At TELUS, the security and privacy of our customers is a top priority. I greatly appreciate your willingness to be forthcoming with important details; your approach clearly demonstrates your dedication and keen understanding of how crucial security is for organizations large and small. Thank you for helping us meet the high standards we strive to maintain day-to-day.

Responsible disclosure is a key part of our collective responsibility in securing the data we are entrusted with. Your knowledgeable team and their passion for security will undoubtedly continue to make valuable contributions to the security industry in the future.

Sincerely,

Carey Frey
Chief Security Officer & Vice President, TELUS Security

